



Provider Finder[®]

A Guide for Finding Providers as a Guest

The best way to use Provider Finder is to log into Blue Access for MembersSM (BAMSM). This helps ensure the most accurate results based on your plan.

Member Search and Guest Search: Where to Start

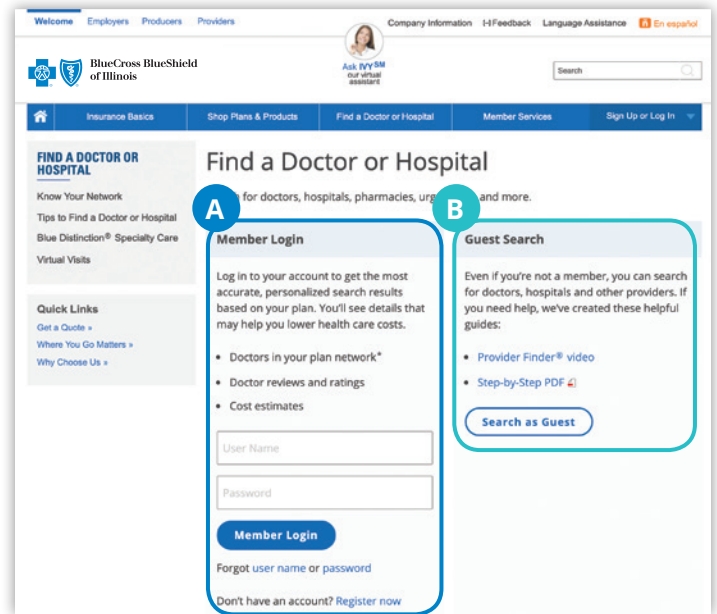
Path A: Member Search (bcbsil.com)

Log into your account (under "Are You a Member?") to access the Provider Finder for:

- Your current plan network
- Helpful in-network provider information
- Getting cost estimates for up to 1,600 procedures (for certain plans)

Path B: Guest Search

Search as a guest (to find providers when you are shopping for a plan.



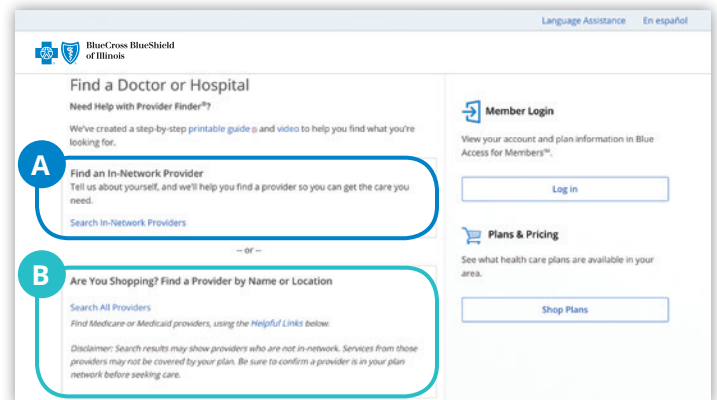
Guided and Broad Searches: What to Expect

Path A: Guided Search

- Step-by-step format helps you find a plan network appropriate for you
- Provides focused results
- Results show in-network providers

Path B: Broad Search

- Fast and easy
- General provider name/location search
- Results include out-of-network providers
- Complete this section and continue to page three (3) of the guide.



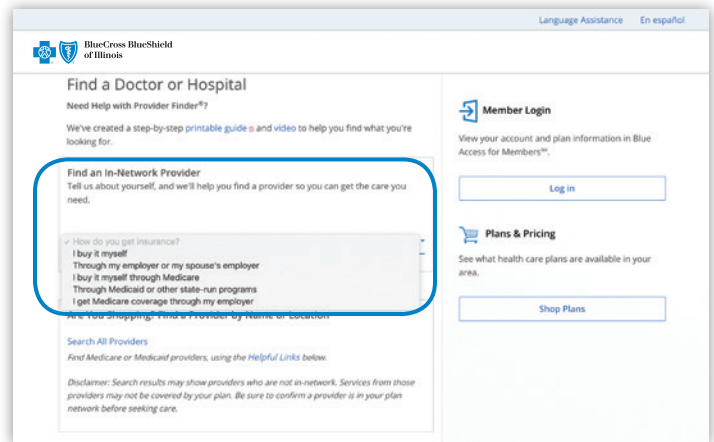
Guided Search: Employer-sponsored Insurance

(Your insurance is provided by your or your spouse's employer)

Select Plan/Network

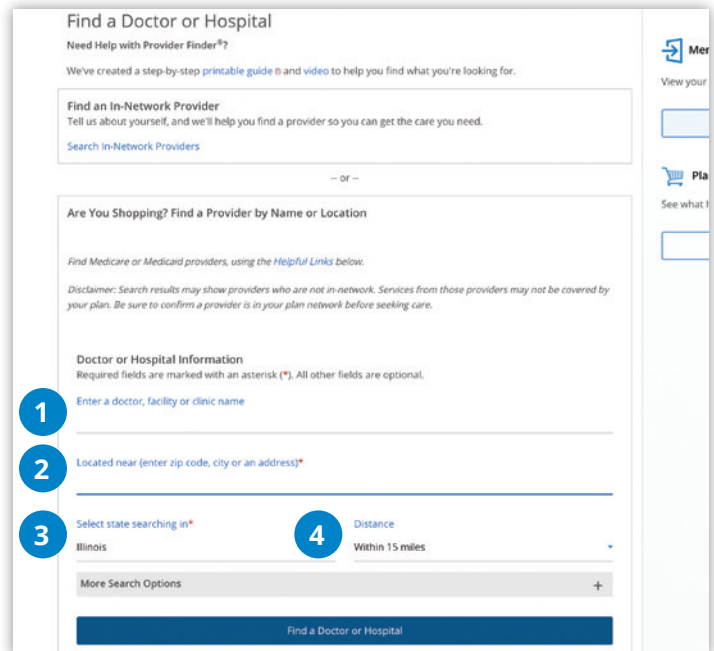
- A list of plan networks will display based on your previous selections
- Choosing a plan network is critical for locating in-network providers

Plan networks shown here are only examples. You may see different results when searching for providers.



Customize Your Results

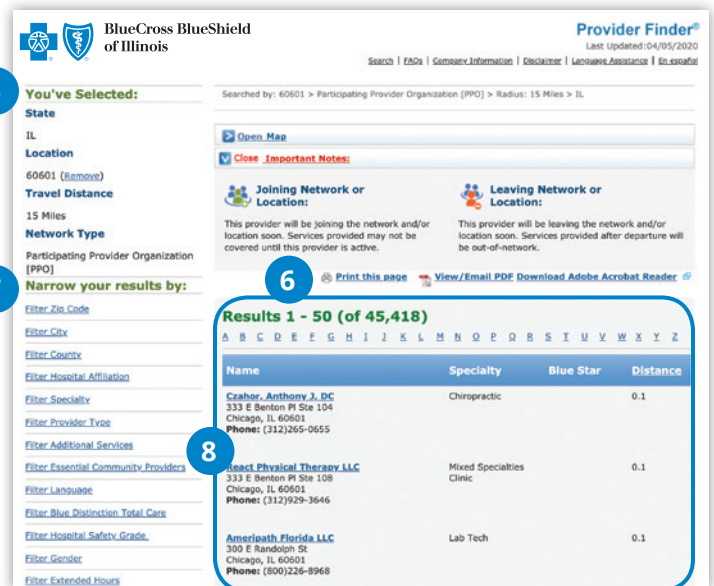
1. Enter a doctor, facility or clinic name [optional]
2. Located near (enter zip code, city or an address) [required]
3. Select state searching in [defaults to the state where your plan is based, but can be changed]
4. Distance [defaults to 15 miles, but this can be changed]



Provider Finder Search Results Page

You are able to:

5. Review what you searched/selected
6. Print the resulting list of providers or view/email the list (a PDF)
7. Narrow your search results by choosing one or more options (filters)
8. Choose a provider from the results list to see details about that provider, including contact information, map/location, certifications and more



Guided Search: Self-purchase, Medicare or Medicaid Insurance

Select Plan/Network

Select one of the following:

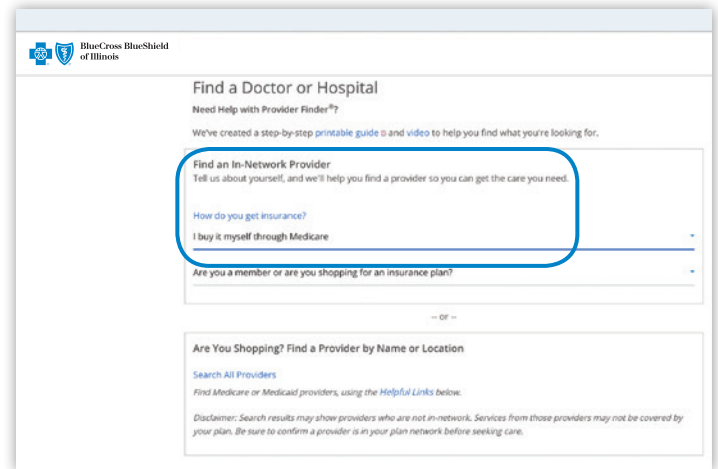
- A list of plan networks will display based on your previous selections
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Your options may include:

- I buy it myself
- I buy it myself through Medicare
- Through Medicaid or other state-run programs
- I get Medicare coverage through my employer

Find Your Next Provider

Now, you are in Provider Finder. You can find a provider or facility to help care for you or your family.



Path A: Pull Down Menu

Click on the arrow to show your search category options.

Path B: Search by Names or Specialties

Use the search tool for a quick search to find the services you need.

